

Basic sustainability clauses/standards are included in all contracts with accommodation providers (e.g., child labor, corruption prevention, waste management, and biodiversity protection).

Accommodation contracts include clauses that allow the tour operator to terminate the agreement prematurely if the accommodation provider fails to take the necessary measures to prevent the sexual exploitation of children.

If there is clear evidence that contracted accommodations compromise the provision or integrity of basic services such as food, water, energy, health, or the environment for local communities, this may be grounds for terminating cooperation with the accommodation provider.

Accommodation providers are incentivized to purchase and use local food products produced according to fair trade and sustainable development principles.

Contracted accommodations are required to limit their negative impacts on local and global biodiversity to the greatest extent possible (e.g., by not offering endangered species on their menu).

### **6.1: Sustainable accommodations policy**

JS Travel is committed to promoting the use of sustainable accommodation.

Sustainability of accommodation providers is very important. Our company can only scale up positive impacts in our tours and supply chain when hotels and other suppliers are taking action to benefit the environment, staff and local communities. Every tourist who uses these hotels will be making a difference.

When we are selecting accommodations for our clients, we will give strong preference to accommodations that follow sustainable practices throughout all aspects of their operations, alongside clients' needs and budget. We will also encourage partners to choose sustainable accommodations.

#### **Sustainable Accommodation Principles :**

In our effort to select the most sustainable accommodation providers available, we prefer establishments that protect the environment and use natural resources efficiently; follow the law and fair business practices; promote and support local

communities; respect human rights; protect children; protect animals from cruelty and mistreatment; and support, preserve and celebrate local culture.

**Environment and biodiversity :**

The supplier shall minimize their impact on the environment by reducing plastic, using energy and water efficiently and ensuring proper waste management. The supplier shall ensure that animal-related activities, if any, are operated at least within proper national laws and accepted animal welfare conditions. The supplier shall limit their negative effect on local and global biodiversity wherever feasible (e.g., do not offer red listed species on the menu).

**No single-use plastic policy :**

The accommodation minimizes the use of plastic and as a common practice does not offer single-use plastic water bottles or plastic straws to its guests. The establishment has water stations where guests can refill bottles that are provided in the room and their own bottles.

**Waste management :**

Our accommodations must separate at least organic waste for composting and plastic, glass and paper waste for recycling. Establishments that are able to go beyond these basic waste management practices will be preferred.

**Energy efficiency :**

The establishment follows energy efficiency practices, such as energy saving light bulbs, and actively choosing energy efficient equipment wherever possible. The accommodation provider advises their guests (e.g. through signs in the rooms and hallways) to switch off lights and electric appliances when not in use, and / or has put in place an overall switch off plan (automated system).

**Water efficiency :**

The accommodation uses water efficiently. Places with water saving systems in their bathrooms will be preferred over others.

**Social welfare and human rights :**

The supplier shall follow fair business practices, including transparency and adherence to national law and regulation. The supplier shall respect human rights and economic/social equity by establishing fair labor conditions for its staff and providing equal opportunities. The supplier shall ensure that all employees are free

to enter and terminate their employment without penalty and in accordance with the employment contract. The supplier shall ensure that its activities do not jeopardize the provision or integrity of basic services to its neighboring communities, such as soil, food, water, energy, health care or public space. The establishment shall respect and ensure that the rights and safety of children are safeguarded. Suppliers must follow Thai law on child labour and employment, which means no employment of children under 14. Special working conditions are put in place to safeguard any employees between 14 and 18 (for example part-time or on internship basis). Follow the Child Protection Code against sexual exploitation of children. Any suspicious behavior from persons on the premises or during excursion shall be reported to the local authorities immediately.

**Socio-cultural conditions :**

The supplier shall purchase and use local food products, which are produced based on fair trade and sustainability principles, as available in the local context. The supplier shall respect and maintain elements of local art, architecture, or cultural heritage within its premises. The supplier shall not sell or promote souvenirs that contain historic or archeological value, except as permitted by law.

**Local supplies :**

Accommodations are stimulated to purchase and use local food products, which are produced based on fair trade and sustainability principles.

**Authentic charm :**

The accommodation building (exterior and/or interior) incorporates elements of local art, architecture, or cultural heritage.

**Community value :**

The establishment respects the intellectual property rights of local communities and contributes to the local community in whichever way they can (e.g. sponsoring of local events, donations to local heritage sites).

**Stimulating enhanced sustainable practice :**

Our company follows a long-term strategy to improve the sustainability of regular accommodation suppliers. Upon request or self-initiative, we support collaborative initiatives with other tour operators and/or stakeholders to promote sustainability among accommodations in our destinations. When possible, we talk to the accommodation owner/manager about their current practices and what they could do

to follow more sustainable practices (e.g. by visit from our manager or through our guides).

#### **Incentives :**

Our company will give preference to working with those accommodation establishments who are able to operate in a sustainable manner, taking responsibility for their impact on the environment and society. Where we have enough volume, we may offer additional benefits, such as marketing of the hotel on our website or special contract conditions. We are here to support the accommodation and help them in our best way to put this policy into practice.

#### **Criteria 6.2: Accommodation communication**

#### **6.3: Child and compulsory labour**

#### **6.4: Locally produced souvenirs**

#### **6.5: Accommodations respecting and featuring local architecture, settings and cultural heritage**

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