



Sustainable Accommodation Policy

Our company is committed to promoting sustainable accommodation.

Sustainability of accommodation providers is very important. Our company can only scale up positive impacts in our tours and supply chain when hotels and other suppliers are taking action to benefit the environment, staff and local communities. Every tourist who uses these hotels will be making a difference.

When we are selecting accommodations for our clients, we will give strong preference to accommodations that follow sustainable practices throughout all aspects of their operations, alongside consideration of our clients' needs and budget. We will also encourage partners to choose sustainable accommodations.

Sustainable Accommodation Principles

In our effort to select the most sustainable accommodation providers available, we prefer establishments that protect the environment and use natural resources efficiently; follow the law and fair business practices; promote and support local communities; respect human rights; protect children; protect animals from cruelty and mistreatment; and support, preserve and celebrate local culture.

Environment and biodiversity

The supplier shall minimize their impact on the environment by reducing plastic, using energy and water efficiently and ensuring proper waste management.

The supplier shall ensure that animal-related activities, if any, are operated **at least** within proper national laws and accepted animal welfare conditions.

The supplier shall limit their negative effect on local and global biodiversity wherever feasible (e.g., do not offer red listed species on the menu).

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No single-use plastic policy

The accommodation minimizes the use of plastic and as a common practice does not offer single-use plastic water bottles or plastic straws to its guests. The establishment has water stations where guests can re-fill bottles that are provided in the room and their own bottles.

Waste management

Our accommodations must separate at least organic waste for composting and plastic, glass and paper waste for recycling. Establishments that are able to go beyond these basic waste management practices will be preferred.

Energy efficiency

The establishment follows energy efficiency practices, such as energy saving light bulbs, and actively choosing energy efficient equipment wherever possible. The accommodation provider advises their guests (e.g. through signs in the rooms and hallways) to switch off lights and electric appliances when not in use, and / or has put in place an overall switch off plan (automated system).

Water efficiency

The accommodation uses water efficiently. Places with a water saving systems in their bathrooms will be preferred over others.

Social welfare and human rights

The supplier shall follow fair business practices, including transparency and adherence to national law and regulation.

The supplier shall respect human rights and economic/social equity by establishing fair labor conditions for its staff and providing equal opportunities.

The supplier shall ensure that all employees are free to enter and terminate their employment without penalty and in accordance with the employment contract.

The supplier shall ensure that its activities do not jeopardize the provision or integrity of basic services to its neighboring communities, such as soil, food, water, energy, health care or public space.

The establishment shall respect and ensure that the rights and safety of children are safeguarded. Suppliers must follow Thai law on child labour and employment, which means no employment of children under 14.

Special working conditions are put in place to safeguard any employees between 14 and 18 (for example part-time or on internship basis).

Follow the Child Protection Code against sexual exploitation of children. Any suspicious behavior from persons on the premises or during excursion shall be reported to the local authorities immediately.

Socio-cultural conditions

The supplier shall purchase and use local food products, which are produced based on fair trade and sustainability principles, as available in the local context.

The supplier shall respect and maintain elements of local art, architecture, or cultural heritage within its premises.

The supplier shall not sell or promote souvenirs that contain historic or archeological value, except as permitted by law.

Local supplies

Accommodations are stimulated to purchase and use local food products, which are produced based on fair trade and sustainability principles.

Authentic charm

The accommodation building (exterior and/or interior) incorporates elements of local art, architecture, or cultural heritage.

Community value

The establishment respects the intellectual property rights of local communities and contributes to the local community in whichever way they can (e.g. sponsoring of local events, donations to local heritage sites).

Stimulating enhanced sustainable practice

Our company follows a long-term strategy to improve the sustainability of regular accommodation suppliers. Upon request or self-initiative, we support collaborative initiatives with other tour operators and/or stakeholders to promote sustainability among accommodations in our destinations.

When possible, we talk to the accommodation owner/manager about their current practices and what they could do to follow more sustainable practices (e.g. by visit from our manager or through our guides).

Monitoring and Sanctions

The supplier shall fully co-operate with the sustainability terms and conditions of this contract and shall allow and support on-site inspections by our company or an appointed third party in order to monitor compliance with sustainability conditions.

In the event of clear evidence that the accommodation jeopardizes the provision or integrity of basic services such as food, water, energy, healthcare or soil to the neighboring communities it can be reason to terminate this contract.

Our company will also end this contractual agreement prematurely if the accommodation supplier does not take adequate measures to prevent (1) corruption and bribery, (2) sexual exploitation of children.

Incentives

Our company will give preference to working with those accommodation establishments who are able to operate in a sustainable manner, taking responsibility for their impact on environment and society. Where we have enough volume, we may offer additional benefits, such as marketing of the hotel on our website or special contract conditions.

We wish you luck on your sustainability journey. We are here to support you. Please let us know what help you need to put this policy into practice.