

Basic sustainability clauses/standards are included in all contracts with accommodation providers (e.g., child labor, corruption prevention, waste management, and biodiversity protection).

Accommodation contracts include clauses that allow the tour operator to terminate the agreement prematurely if the accommodation provider fails to take the necessary measures to prevent the sexual exploitation of children.

If there is clear evidence that contracted accommodations compromise the provision or integrity of basic services such as food, water, energy, health, or the environment for local communities, this may be grounds for terminating cooperation with the accommodation provider.

Accommodation providers are incentivized to purchase and use local food products produced according to fair trade and sustainable development principles.

Contracted accommodations are required to limit their negative impacts on local and global biodiversity to the greatest extent possible (e.g., by not offering endangered species on their menu).

6.1: Sustainable accommodations policy

JS Travel is committed to promoting the use of sustainable accommodation.

Sustainability of accommodation providers is very important. Our company can only scale up positive impacts in our tours and supply chain when hotels and other suppliers are taking action to benefit the environment, staff and local communities. Every tourist who uses these hotels will be making a difference.

When we are selecting accommodations for our clients, we will give strong preference to accommodations that follow sustainable practices throughout all aspects of their operations, alongside clients' needs and budget. We will also encourage partners to choose sustainable accommodations.

Sustainable Accommodation Principles :

In our effort to select the most sustainable accommodation providers available, we prefer establishments that protect the environment and use natural resources efficiently; follow the law and fair business practices; promote and support local

communities; respect human rights; protect children; protect animals from cruelty and mistreatment; and support, preserve and celebrate local culture.

Environment and biodiversity :

The supplier shall minimize their impact on the environment by reducing plastic, using energy and water efficiently and ensuring proper waste management. The supplier shall ensure that animal-related activities, if any, are operated at least within proper national laws and accepted animal welfare conditions. The supplier shall limit their negative effect on local and global biodiversity wherever feasible (e.g., do not offer red listed species on the menu).

No single-use plastic policy :

The accommodation minimizes the use of plastic and as a common practice does not offer single-use plastic water bottles or plastic straws to its guests. The establishment has water stations where guests can refill bottles that are provided in the room and their own bottles.

Waste management :

Our accommodations must separate at least organic waste for composting and plastic, glass and paper waste for recycling. Establishments that are able to go beyond these basic waste management practices will be preferred.

Energy efficiency :

The establishment follows energy efficiency practices, such as energy saving light bulbs, and actively choosing energy efficient equipment wherever possible. The accommodation provider advises their guests (e.g. through signs in the rooms and hallways) to switch off lights and electric appliances when not in use, and / or has put in place an overall switch off plan (automated system).

Water efficiency :

The accommodation uses water efficiently. Places with water saving systems in their bathrooms will be preferred over others.

Social welfare and human rights :

The supplier shall follow fair business practices, including transparency and adherence to national law and regulation. The supplier shall respect human rights and economic/social equity by establishing fair labor conditions for its staff and providing equal opportunities. The supplier shall ensure that all employees are free

to enter and terminate their employment without penalty and in accordance with the employment contract. The supplier shall ensure that its activities do not jeopardize the provision or integrity of basic services to its neighboring communities, such as soil, food, water, energy, health care or public space. The establishment shall respect and ensure that the rights and safety of children are safeguarded. Suppliers must follow Thai law on child labour and employment, which means no employment of children under 14. Special working conditions are put in place to safeguard any employees between 14 and 18 (for example part-time or on internship basis). Follow the Child Protection Code against sexual exploitation of children. Any suspicious behavior from persons on the premises or during excursion shall be reported to the local authorities immediately.

Socio-cultural conditions :

The supplier shall purchase and use local food products, which are produced based on fair trade and sustainability principles, as available in the local context. The supplier shall respect and maintain elements of local art, architecture, or cultural heritage within its premises. The supplier shall not sell or promote souvenirs that contain historic or archeological value, except as permitted by law.

Local supplies :

Accommodations are stimulated to purchase and use local food products, which are produced based on fair trade and sustainability principles.

Authentic charm :

The accommodation building (exterior and/or interior) incorporates elements of local art, architecture, or cultural heritage.

Community value :

The establishment respects the intellectual property rights of local communities and contributes to the local community in whichever way they can (e.g. sponsoring of local events, donations to local heritage sites).

Stimulating enhanced sustainable practice :

Our company follows a long-term strategy to improve the sustainability of regular accommodation suppliers. Upon request or self-initiative, we support collaborative initiatives with other tour operators and/or stakeholders to promote sustainability among accommodations in our destinations. When possible, we talk to the accommodation owner/manager about their current practices and what they could do

to follow more sustainable practices (e.g. by visit from our manager or through our guides).

Incentives :

Our company will give preference to working with those accommodation establishments who are able to operate in a sustainable manner, taking responsibility for their impact on the environment and society. Where we have enough volume, we may offer additional benefits, such as marketing of the hotel on our website or special contract conditions. We are here to support the accommodation and help them in our best way to put this policy into practice.

Criteria 6.2: Accommodation communication

JS Travel actively communicates its sustainable accommodation policy to accommodation partners, clients, travel agents and internal teams.

Our sustainability expectations are shared with accommodation providers through contracts, supplier communication, hotel inspections, operational follow-up and regular exchanges with hotel management. When relevant, JS Travel informs hotels about areas of improvement such as waste reduction, water and energy efficiency, child protection, fair labour conditions, biodiversity protection and the promotion of local culture.

When preparing proposals for clients and travel partners, JS Travel gives preference to accommodations that demonstrate responsible practices. Sustainable accommodations may be highlighted in itineraries, presentations or commercial communication when their practices are clear, credible and verifiable. We avoid making unsupported sustainability claims and only communicate responsible practices that are known, observed or confirmed by the accommodation provider.

Our sales and operations teams are encouraged to promote accommodations that are aligned with our sustainability principles, while still respecting the client's expectations, budget, comfort level and travel style. When a more sustainable accommodation option is available and suitable, JS Travel will recommend it whenever possible.

During hotel inspections and product development, our team may collect information on sustainability practices and share relevant observations internally. This helps improve our accommodation database and supports better decision-making when selecting hotels for future programs.

JS Travel also encourages partner agencies and clients to understand that accommodation choices can have a direct impact on local communities, natural resources, cultural heritage and the overall quality of the destination.

6.3: Child and compulsory labour

JS Travel has a zero-tolerance policy towards child labour, forced labour, compulsory labour, human trafficking and any form of exploitation within its supply chain.

All accommodation providers working with JS Travel are expected to comply with national labour laws and international human rights principles. This includes respecting the legal minimum working age, ensuring fair and safe working conditions, and guaranteeing that all employees work freely, without coercion, threat, debt bondage, confiscation of identity documents or any other form of forced employment.

Accommodation providers must ensure that children are protected from exploitation, abuse and unsafe working conditions. JS Travel does not support or cooperate with any accommodation that employs children illegally or exposes minors to work that may harm their health, safety, education or development.

JS Travel also requires accommodation partners to prevent and report any suspected case of sexual exploitation of children. If suspicious behaviour involving guests, staff members, visitors or third parties is observed on the premises, the accommodation provider is expected to report it immediately to the relevant local authorities.

If JS Travel becomes aware of credible evidence of child labour, forced labour, compulsory labour, human trafficking or sexual exploitation of children within a contracted accommodation, the company reserves the right to investigate the situation, suspend cooperation and terminate the business relationship if appropriate.

Our teams are encouraged to remain attentive during inspections, site visits and operational follow-up, and to report any concern related to child protection or labour conditions to management.

6.4: Locally produced souvenirs

JS Travel encourages accommodation providers to support the local economy by promoting and selling locally produced souvenirs, handicrafts and products whenever possible.

We give preference to accommodations that showcase authentic local products, made by local artisans, small producers, community groups or social enterprises. This may include textiles, traditional crafts, locally made food products, natural products, artwork or other items that reflect the cultural identity of the destination.

Accommodation providers are encouraged to ensure that souvenirs sold or promoted on their premises are produced under fair and respectful conditions, with appropriate recognition of local knowledge, cultural traditions and intellectual property rights.

JS Travel does not support the sale or promotion of souvenirs that are illegal, culturally inappropriate, made from endangered species, derived from protected wildlife, or containing historical, archaeological or sacred objects unless specifically permitted by law.

When possible, JS Travel encourages hotels to create space for local producers and communities, for example through hotel boutiques, local markets, community partnerships or recommendations to nearby responsible shops.

By supporting locally produced souvenirs, accommodations can help generate direct economic benefits for surrounding communities while offering guests a more authentic and meaningful experience.

6.5: Accommodations respecting and featuring local architecture, settings and cultural heritage

JS Travel gives preference to accommodations that respect their natural, cultural and architectural surroundings.

When selecting accommodation providers, we value establishments that preserve or integrate elements of local architecture, traditional design, cultural heritage, local materials, craftsmanship and regional identity. This may include the use of local building styles, traditional decorative elements, locally inspired landscaping, community-based design or the respectful restoration of historical buildings.

Accommodation providers are expected to respect the cultural and environmental setting of their destination. Their buildings, operations and guest experiences should not damage cultural heritage sites, sacred places, local communities, landscapes or sensitive natural areas.

JS Travel encourages accommodations to present local culture in a respectful and authentic way, avoiding stereotypes, cultural appropriation or decorative use of sacred symbols without proper understanding or permission. Local communities

should be respected and, where relevant, involved or acknowledged when their heritage, traditions or identity are represented.

Hotels and resorts that contribute positively to the preservation of local heritage, support local artists, cooperate with nearby communities, promote cultural understanding or help maintain traditional architecture are particularly valued by JS Travel.

During inspections and product development, JS Travel teams are encouraged to consider not only comfort, service and location, but also how the accommodation fits into its local environment and whether it contributes to the preservation of the destination's identity.

By prioritizing accommodations that respect local architecture, settings and cultural heritage, JS Travel aims to offer more meaningful travel experiences while supporting the long-term protection of the destinations in which we operate.

08 May 2026

109 surawong road, CCT Building, 9th floor, Bangkok, Bangkok 10500, TH